

Stop Bill Collectors From Calling

November 23, 2021

If you find mistakes on your credit reports, you should dispute them. Here's how you can dispute errors you find.

If you suspect that the error on your report is a result of identity theft

[Click Here Now](#)

See Module 9: Protecting your Money for more information about identity theft and steps to take if you are a victim, including filing a fraud alert or security freeze.

Errors can appear on one or more of your credit reports due to an error in the information provided about you or as the result of fraud or identity theft.

If you find errors on your credit reports, you should dispute them with the credit reporting company (most often Equifax, Experian, or TransUnion) and the furnisher of the information.

GETTING READY TO DISPUTE

Review the mistakes you identified in the "Reviewing your credit reports" tool. Then gather any documents you have that support your dispute.

This can include things like:

- Your credit report with the mistake circled or highlighted
- Copies of anything that proves there is an error—for example, if your report incorrectly shows that you're late paying a credit card, make copies of bills or cleared checks (or money order stubs) that show you've paid on time
- Copies of your Social Security card, birth certificate, or other personal identity information, if you're disputing a mistake related to that information

SUBMITTING THE DISPUTE

You can submit a dispute to the credit reporting company by phone, by mail, or online. **Explain the error and what you want changed.** Clearly identify each mistake separately, state the facts, explain why you are disputing the information, and request that it be removed or corrected.

Some of the credit reporting companies provide a dispute form you can use. You'll also want to send a letter explaining the mistake(s)—there's a letter template you can use on the next page.

Make sure you also include copies of all of your supporting documentation. Keep your originals.

You can also choose to send a copy of the dispute to the business or individual that provided the incorrect information (furnisher). You can usually find that address on your credit report.

If you're mailing the dispute information, it's a good idea to use certified mail with a return receipt requested, if that's available to you. That way, the post office will send a postcard telling you when your dispute letter was delivered.

WAITING FOR MISTAKES TO GET FIXED

The credit reporting company generally has 30 calendar days (45 days in some cases) to investigate your dispute. They have five business days to notify you of the results once the investigation is complete.

If the error is fixed, you'll receive a copy of your updated credit report, which doesn't count as your free annual report.

If, as a result of your dispute, a furnisher determines they sent the wrong information to a credit reporting company, they must send the correction to various credit reporting companies to which they had provided the incorrect information.

IF YOU DISAGREE WITH THE RESULTS

You can send the credit reporting company a letter stating you don't agree with the outcome. The credit reporting company has to clearly note that the information has been disputed and provide your explanation on any future reports.

You can also submit a complaint with the Bureau at consumerattomeys.com. We'll forward it to the company and work to get you a response. See Module 9: Protecting your Money for more information on how to submit a complaint.

You may also want to seek assistance from a lawyer. Learn more at consumerattomeys.com.

WAYS TO CONTACT THE CREDIT REPORTING COMPANIES

ONLINE

equifax.com/personal/disputes

experian.com/disputes

transunion.com/credit-freeze/place-credit-freeze

MAIL

Mail letter explaining mistakes and completed dispute form

Mail letter explaining mistakes

Mail letter explaining mistakes and completed dispute form

Dispute form:
equifax.com/cp/MailInDisclosureRequest.pdf

Dispute form: None needed

Dispute form:
transunion.com/docs/rev/personal/InvestigationRequest.pdf

Mail to:
Equifax Information Services LLC P.O. Box 740256 Atlanta, GA

Mail to: Experian
P.O. Box 4500 Allen, TX 75013

Mail to:
TransUnion Consumer Solutions P.O. Box 2000 Chester, PA 19016

(800) 864-2978

(888) 397-3742

(800) 916-8800

PHONE



WRITING A DISPUTE

I am writing to dispute information that appears on my consumer report.

I am disputing the items on the following page. Please investigate the items I have described below, make necessary corrections and notify me when complete.

Thank you for your assistance. Sincerely,

Name

MY INFORMATION

Name and return address

Today's date

Credit reporting company name and address

Phone number

- -

Date of birth (any format)

Report confirmation number, if available

I AM DISPUTING THE FOLLOWING:

My report includes accounts with a reported name that is different than mine.

I don't recognize the accounts in question.

The report shows I owed money to the company that I have already repaid.

The current status of my account is not correct. The report shows that I am delinquent but I have made all of my payments on time.

I'm the victim of identity theft and I don't recognize one or more of the accounts on my report.

Other, see additional information.

ADDITIONAL INFORMATION ABOUT THE DISPUTED ITEM

Description including account numbers, dates, source of disputed information (like a company or bank), previous addresses related to the dispute

I have attached a copy of my report with the issues in question circled.

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This tool is included in the Bureau of Consumer Financial Protection's Your Money, Your Goals: A financial empowerment toolkit. The Bureau has prepared this material as a resource for the public. This material is provided for educational and information purposes only. It is not a replacement for the guidance or advice of an accountant, certified financial adviser, or otherwise qualified professional. The Bureau is not responsible for the advice or actions of the individuals or entities from which you received the Bureau educational materials. The Bureau's educational efforts are limited to the materials that the Bureau has prepared.

This tool may ask you to provide sensitive information. The Bureau does not collect this information and is not responsible for how your information may be used if you provide it to others. The Bureau recommends that you do not include names, account numbers, or other sensitive information and that users follow their organization's policies regarding personal information.

This tool includes links or references to third-party resources or content that consumers may find helpful. The Bureau does not control or guarantee the accuracy of this outside information. The inclusion of links or references to third-party sites does not necessarily reflect the Bureau's endorsement of the third-party, the views expressed on the outside site, or products or services offered on the outside site. The Bureau has not vetted these third-parties, their content, or any products or services they may offer. There may be other possible entities or resources that are

Car Finance Calculator Free Car Loan Quote CarFinance Calculate car finance. Rates from 7.9%: the exact rate you will be offered will be based on your circumstances, subject to status. Representative example: borrowing £6,500 over 5 years with a representative APR of 9.9%, an annual interest rate of 9.9% (Fixed) and a deposit of £0.00, the amount payable would be £136.44 per month, with a total

When Creditors Call, You Have Rights Kentucky Justice Online If you bought a car financed through GMAC and now GMAC is trying to collect the money, this is not an outside bill collector and the ACT does not apply. A recent change in the law provides that attorneys are also covered by the ACT, meaning that when they are collecting a bill from a client, you have the same rights outlined in the ACT. Bras and Underwear for Every Body. – ThirdLove The best bra is one you never think about. Find your perfect fit today. Available in cup sizes AA through I, bands 30 to 48, including our signature 1/2 Cup™ sizes. Customization Service SAMSUNG • Samsung Account, My Profile and Samsung Services Data. The Customization Service may collect and analyze information stored in or associated with your Samsung Account (such as your Samsung Account ID, contact information, name, date of birth, and gender) and information registered in your My Profile. DeVos halts collection of defaulted federal student loans Drivetime Advice Center Advice Center. At DriveTime we believe that need-to-know information is just that: you need to know it, right now. That's why we made Advice Center a completely curated one-stop shop for tracking down all the info you're looking for without confusion. You can get specific by choosing a selected topic below or browse through separate goals. Clinique Official Site Custom-fit Skincare, Makeup Shop the official Clinique website for skincare, makeup, fragrances and gifts. Read reviews and get free shipping today. Allergy tested. Dermatologist tested. 100% fragrance free. Get tips, advice and inspiration anytime you need it with our team of Skin Services experts.