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Washing every 6-8 months will not only leave your carpets looking clean and smelling fresh, but it will prolong its life and help to avoid the expensive costs of carpet replacement. Getting started Before using the Vax Platinum Power Max Carpet Cleaner, there are several things you can do to prepare for a proper carpet clean. Clear the area as much as possible, so you can navigate quickly and easily around your home. Have a quick vacuum around the area before you begin carpet washing to remove any surface debris, as this will help prevent your carpet cleaner from getting clogged. Fill the clean water tank on your carpet cleaner with warm water (max 40oc) and cleaning solution. We recommend the Platinum Professional Carpet Cleaning Solution, our best performing carpet washer solution. Now youre ready to go! Tip: always plan your route. For best practice, start in the far corner and work your way back to the door. Pre-treatment Before you go any further, take this opportunity to check your carpet for marks and stains. These can really benefit from pre-treatment, using the Vax Pre-treatment Wand, included with the Vax Platinum Power Max. Put Vax Pre-treatment Solution in the clean water tank. Plug in the wand and turn the machine on. The wand will produce a fine spray to put on the mark or stain. Leave this on your carpet for 15 minutes and then begin your full carpet wash. Carpet washing Switch you carpet cleaner on. Move slowly forward with it, holding down the trigger. As you do so, the cleaning solution is released into the pile and the rotating brush bar agitates the fibres, providing deep down cleaning. Release the trigger and pull the carpet cleaner backwards over the spot youve just cleaned. As you pull backwards on your carpet cleaner, it will suck everything up into the dirty water tank, keeping it separate from the clean water. Continue moving backwards and forwards, moving smoothly and more slowly than you would a regular vacuum cleaner. Repeat up to four times in the same area and work your way across the entire room. To leave your carpets as dry as possible, use more dry passes (pulling back with trigger released) than wet passes. The Vax Platinum Power Max comes with a hose and upholstery tool included so you can clean not only your carpets but also your sofas, stairs, car seats and footwells. Plug it in and youre good to roam, just remember not to let your carpets and other surfaces get too wet! Post-treatment Now your carpet is clean its time to get drying. The quick clean mode on the Platinum Power Max can leave your carpets dry in under an hour\*. If its warm and summery outside, open the windows and ventilate the room with fresh air. If its just too cold for that, put the central heating on for a couple of hours and this will aid the drying process. Empty out the water tanks in your carpet cleaner and put it away safely for next time. When all is done, grab yourself a job-well-done cuppa and relax! You have arrived at carpet perfection.\* In quick clean mode. AROUND THE HOME The Vax Platinum Power Max is designed to make cleaning your carpets as effective and efficient as possible and this guide will help you get the most out of your machine. Remember to check the safety guidelines in the user guide before using your Platinum Power Max for the first time. Always test all carpets/rugs/upholstery before full usage. Run the carpet washer over a small hidden area. If no damage or pile distortion occurs continue cleaning. Working its magic deep down in the fibres of your carpet, your Vax Platinum Power Max Carpet Cleaner will help to remove stains and make your floor coverings fluffy, clean and pleasantly fragrant. An invaluable tool when cleaning up spills and accidents, its easily incorporated into your regular cleaning routine. 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The twin tanks on the Vax Platinum Power Max ensure clean and dirty water is kept separate, meaning youll only ever put clean water and solution onto your carpets. Press the dirty water tank release latch and pull the tank to remove. Pull and lift the dirty water tank clip to release the lid. Lift the tank lid to remove. Empty the dirty water over the sink. Rinse the dirty water tank and lid under water (max 40oc) to remove dirt/debris. Clean the filter screen located at the back of the dirty water tank. To re-fit, tilt the dirty water tank and line the front of the tank up onto the carpet washer. Push back until it clicks into place. Removing and cleaning the nozzle The nozzle at the front of the carpet cleaner can be removed and cleaned if it becomes clogged with dirt and debris. Remove both tanks and tilt the carpet washer back. Lift the nozzle release clip and pull the nozzle forward, separating the tabs on the nozzle and carpet washer. Rinse the nozzle under water to remove dirt and debris. To replace the nozzle, line up the tabs on the nozzle with the tabs underneath the front of the carpet washer. Push the nozzle down until it clicks into place. If the nozzle is fitted incorrectly, this will cause poor dirty water pick up. To prevent excessive build-up of dirt and debris, carpets and hard floors should be vacuumed thoroughly before washing. Removing and cleaning the SpinScrub brushes The SpinScrub brushes and brushbar can also be removed and cleaned. You should regularly check for blockages as this will affect the pickup performance of your machine. Lie the carpet washer on its back exposing the SpinScrub brushes and brushbar. Firmly pull the sides of the SpinScrub cover and remove the SpinScrub brushes. Using a pair of scissors, remove any threads or hair caught around the brushes. Rinse under water to remove debris. Line up spindle and tabs on the side of the SpinScrub cover into the carpet washer and push firmly until it clicks into place. Removing and cleaning the brushbar Using a crosshead screwdriver, undo the two screws and remove the belt guard. Still using a crosshead screwdriver, remove the four screws on the side brushes and the top and bottom screws from each of the rug guards (metal pins) to get access to the brushbar. Pull and slide the left side brushes and remove the side cap from the brushbar. Pull and slide the right side brushes together with the brushbar. Remove the side cap from the brushbar and unloop the brushbar from the belt. Using a pair of scissors, remove any threads or hair caught around the brushes. Rinse under water to remove debris. To refit, loop the brushbar through the belt and onto the belt grip. Line up the right side brushes with the base and slide into place. Attach the brushbar to the side brushes. Attach the left side of the brushbar to the side brushes. Slide onto the side of the base and into place. Refit the belt guard and tighten the two screws. Replace and tighten the four screws on the side brushes and refit the rug guards tightening the four screws to secure. If you need further support, you can contact the Vax customer support team on Twitter @vaxsupport or through our live chat. Phone lines are open 9-5pm Monday-Thursday on 0330 026 8455. AROUND THE HOME The Vax Platinum Power Max is designed to make cleaning your carpets as effective and efficient as possible and this guide will help you get the most out of your machine. Remember to check the safety guidelines in the user guide before using your Platinum Power Max for the first time. Always test all carpets/rugs/upholstery before full usage. Run the carpet washer over a small hidden area. If no damage or pile distortion occurs continue cleaning. 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