

Click to verify



Solutions to Common ProblemsProblems Solutions Problems Solutions1. Mobile phone can't find the Bluetooth EarphoneConfirm if the Bluetooth Earphone is ON. (Check if the LED indicator is ON i.e.Red and Blue lights flash alternately)If the Bluetooth earphone is ON, but still can not be found, please, restart your Mobile Phone and the Bluetooth Earphone and try again.For questions, requests, comments about our products, feel free to contact us:Via Email: support@tbi-pro.comVia Text Message (SMS): 800-674-9229Phone Call: 800-674-9229SKYPE: live:support_71608Facebook Page: Facebook.com/tbi-proYouTube Video Guides: youtube.com/tbitbi-store.comBluetooth Stereo HeadsetUser ManualRU13Congratulations on purchasing the TBI PRO RU13 wireless earphone, it uses Bluetooth 5.0 echo elimination technology, provides superior sound quality, and east hands-free operation.Before operating this product, please read these instructions carefully.Mouth Piece/Mic/Audio InputMFB-KeyThe Volume-LED IndicatorThe Volume+Charging PortScan me to Email us:Email us: support@tbi-pro.comScan the QR codes with your mobile device to get in touch.Customer Care ServiceScan me to Text us:Text us: +1 800-674-9229For questions, concerns and requests about our products and services, contact our Customer Support Services:Customer Care ServiceYouTube Channels: youtube.com/tbi-pro.com/user-guide/headphonesProduct SetEarphone Case Right Earbud Left EarbudEarbud TipsCharging CableSpecificationTBIPROTBIPRONote:A. When the Bluetooth Earphone is in pairing mode, it must connect within 2 minutes, else, the Earphone will turn OFF automatically after 2 minutes.B. Holding the MFB key for about 3 seconds when charging till the Red and Blue lights flash three times restores the factory Settings.2. After connecting the Bluetooth Earphone to your mobile phone, there is always disconnection or noise.A. The Bluetooth Earphone power might be low. Please, charge the Earphone.B. There might be a barrier between the Earphone and your Mobile Phone or the phone is out of signal range. Also, do not cover up the Earphone with any object. To keep signal stable, always keep your Phone and the Earphone in a line of sight.3. The Bluetooth Earphone has been connected, but you can't listen to music.A. Mono Bluetooth Headset can not be used to enjoy music except you match it with Nokia Mobile Phone.B. Check your Bluetooth Settings to adjust the sound path to "Hands-Free" mode.C. Some Cell Phones also need to set 2 items for the player: Start the player Bluetooth and choose the just connected Bluetooth device, then click ok.4. Learn how to use Bluetooth Earphone to listen music or chat on computerD. Some Mobile Phones are without complete Stereo Bluetooth module and Bluetooth function to listen to music. Please connect your Earphone to a Mobile Phone that supports Stereo Bluetooth function to figure out if the Bluetooth Earphone is OK or not!If your computer is equipped with Bluetooth, just open the Bluetooth function and search for TBI Pro Bluetooth Earphone, Else, you need a Bluetooth adapter. Through a Bluetooth Software (IVT), the adapter can connect the Earphone to your Computer. Computers with XP OS can identify a Bluetooth adapter automatically and they do not require a driver. While the built-in adapter software in XP can only transfer files, it can not transmit audio, so you must install the IVT Software in order to transmit audio/sound.5. When in use, what the Maximum distance between the Bluetooth Earphone and mobile phone or adapter?6. What's the Bluetooth pairing password?The Maximum allowable distance between the Earphone and Mobile Phone / Adapter is 10Meters. Generally speaking, the device is best enjoyed when there is no barrier in the path. When the distance reaches the Max, there might be a little noise when calling.The Bluetooth pairing password is 0000. Most Phones connect automatically without requesting a password. Only few Phones require Password (0000) to connect manually.7. The red light is not ON when chargingPossible Reason: The Earphone has been left unused for a long time, which has severely affected the Battery.Solution: It needs to charge for about 30 minutes, then the Red light might come up.Note: Overcharging the Earphone or Keeping the Earphone in a closed car (or similar environments) will reduce the battery life of the Earphone.Energy saving for fitnessHD stereo sound with richer heavy bass Low power consumptionIpx7 waterproof Nano coatingStable connectivity with Bluetooth 5.0ONE YEARGUARANTEE CERTIFICATEThis is to certify that this RU13 Bluetooth Headset device identified on this certificate is free of congenital defects in material and workmanship. All reasonable checks have been made during each stage of manufacture to ensure that this product matches our established standards of high quality. We guarantee the purchaser of this product for one year if it is used in normal condition.For repair and services during guarantee period.Please, return product to:Product of TBI PRO ENGINEERINGWarningAvoid Extreme TemperatureAvoid Water and Moist EnvironmentDo not DisassembleUse ONLY the original charging cable provided with the device by the manufacturer. Also choose a USB port of a computer or a regular mobile phone charger that is compatible with the product specifications to avoid device damage: (5 V, 100 mA-1A) OR lesser than (100mAh-100A). Bluetooth Chip-SetQualcomm QCC3003,v5.0Bluetooth Profiles SupportedA2DP/AVRCP/HFP/HSPAudio Format SBC, AACWireless Frequency Range2.402GHz - 2.483GHzOperation Range Class 2, up to 10 meters (33 feet)Audio Frequency Range20Hz - 20KHzDrive1mmMic4015 / -42dBBattery Capacity100mAh rechargeable polymerlithium batteryMusic Play TimeAbout 6-8 hoursTalk TimeAbout 7-9 hoursStandby Time250 hoursCharging VoltageDC 5VWeight20gSize40 x 24 x 32mmFeaturesTBI Pro RU13 ResetWhen the Earphone is ON, press the MFB and Volume+ buttons at the same time to do a Reset To move between items, use your keyboard's up or down arrows. TBI Pro User Manual for TBI PRO models including: Air Pro EarbudsAirPro - m.media-amazon.comAfter bluetooth device is connected successfully, no need to repeat Pairing steps again. After earbuds powered on (according to method 1 or 2), it will connect with the latest connected device (mobile phone, laptop, etc.) automatically. If the latest connected device is not near to the earbuds or Bluetooth function is turned off, the earbuds will be at searching status (the LED light on earbuds will be flashing) If earbuds are far away from the paired device and is not able to establish connection, pairing mode will last no longer than 10 minutes and earbuds will power off automatically. Pairing 13 POWER OFF METHOD 1 Place the earbuds back into the charging case and close the lid. This will automatically power off the earbuds. Note: If the battery level of the AIRPRO Wireless Earbuds,Bluetooth,with,36 Hours,Playtime, ,TWS,True,Pro,Earbuds,& Charging,Case,Display, ,Waterproof,in-Ear,Headphones,for,All,Devices,,Running,Workout,,download pdfPrivacy policy - TBI Pro manual final?v=1608225854 Air Pro USER MANUAL TABLE OF CONTENTS Safety and handling 4 In the box 6 Charging 7 Power On 10 Pairing 12 Power Off 14 Master/slave mode 16 How to wear 17 Features 18 Specifications 20 Troubleshooting 21 Read these instructions completely, they contain safety information. Keep them for future reference. If you have any questions, feel free to contact us by phone number: (800) 674-92-29 (Free) or via email: support@tbi-pro.com 3 SAFETY AND HANDLING IMPORTANT SAFETY INFORMATION Handle AirPro earphones and case with care. They contain sensitive electronic components, including batteries, and can be damaged. Don't use damaged AirPro earphones or case as they may cause injury. 4 Safety and handling Keep it away from high temperature and high humidity environment. Keep it away from WIFI and routers and other high-frequency transmitting devices. This will affect the signal reception of the unit and cause the sound to be broken and disconnected. Please use this product in the effective environment 50 ft (15 m), and there should be no physical blocking between the Bluetooth device and the headset. When charging the charging case, be sure to use a USB to AC adapter with DC 5 V power output to avoid malfunction or abnormal heat generation. Use only the supplied charging cable to charge the System. To avoid product damage do not use power supply with a voltage lower than 3V and higher than 5V. Safety and handling 5 IN THE BOX 2 x Earbud 1 x Charging Cord 1 x Charging Case 6 In the box CHARGING CHARGING THE CASE When charging the charging case, be sure to use a USB to AC adapter with DC 5V power output to avoid malfunction or abnormal heat generation. Use only the supplied charging cable to charge the case. Use the supplied USB charging cable to connect the charging case to a PC (powered on) or a USB AC adapter (commercially available). You can leave earphones in the case while charging or take them out. Charging 7 CHARGING The display on charging case will show 1%-100% to represent the current battery capacity. FULLY CHARGED The display on the charging case will show 100%. After charging is complete, unplug the USB charging cable. 8 CHARGING CHARGING EARBUDS When earbuds charging level is low, there will be voice prompt. Put the earbuds into the charging case and close the top to charge the earbuds. White indicator light will turn on once earbuds are placed in the case for charging. The display will show left/right earbuds charging status, it turns off automatically when fully charged. Charging 9 POWER ON METHOD 1 Open the charging case, the earbuds will power on and will pair with each other automatically. Take out both earbuds, the LED light of master earbud will start to flicker white alternately. (The left earbud is the master earbud as per factory default) 10 Power ON METHOD 2 Use this method if: a. Earbuds are taken out of from the charging case and in power off state. b. Battery of the charging case run out (If charging case is drained, earbuds won't activate automatically as you take them out of case). Long press multifunction button of 2 seconds to power on. After powering on, the left and right earbuds will be connected to each other automatically. LED light of the master earbud will start to flicker white alternately. (The left earbud is the master earbud as per factory default) Power On 11 PAIRING For the first pairing with a bluetooth device, power on AirPro earbuds according to method 1 or 2. The LED light of master earbud will start to flash alternately. Turn on Bluetooth search function on the device (mobile phone, laptop, etc.) and choose AirPro V5 for connection. The device will show "CONNECTED" if successfully paired to earbuds. The earbuds are now ready to be used. 12 Pairing After bluetooth device is connected successfully, no need to repeat Pairing steps again. After earbuds powered on (according to method 1 or 2), it will connect with the latest connected device (mobile phone, laptop, etc.) automatically. If the latest connected device is not near to the earbuds or Bluetooth function is turned off, the earbuds will be at searching status (the LED light on earbuds will be flashing) If earbuds are far away from the paired device and is not able to establish connection, pairing mode will last no longer than 10 minutes and earbuds will power off automatically. Pairing 13 POWER OFF METHOD 1 Place the earbuds back into the charging case and close the lid. This will automatically power off the earbuds. Note: If the battery level of the charging case is at 0%, the earbuds will not power off automatically. Refer to Method 2. 14 Power Off METHOD 2 Press and hold an earbud (either left or right) for 6 seconds. The LED will light for 1 second and then powers off. If earbuds are disconnected and paired device/s was not able to establish connection within 10 minutes, earbuds will power off automatically. Power Off 15 MASTER/SLAVE MODE This product has master/slave switch function. Open the charging case, and take out any earbud, it will connect to the device (mobile phone, laptop, etc.) and start to work, if another earbud is taken out, it will also connect to device automatically for simultaneous work. When the master earbud drained, you can put it back to the case, after that the slave earbud will be switched to the master earbud automatically and continue to work. 16 Master/slave mode HOW TO WEAR Please put the earbuds into the cochlea gently, and adjust to the suitable angle. How to wear 17 FEATURES PHONE CALLS Answer a call: To answer a phone call, short press the multifunction button on any earbud. Ending a call: When calling, short press the multifunction button on any earbud to end the call. CALL SWITCHING MODE During the phone call, long press the multifunction button on any earbud for 2 seconds to switch from earbuds to phone, then long press the multifunction button on any earbud for 2 seconds to switch from phone to earbuds. ONE-KEY SIRI When earbuds is under standby or music playing mode, long press the multifunction button on any earbud to activate or close Siri (this feature is only available for IOS devices) 18 Features MUSIC FUNCTIONS On/Pause: When music is playing, short press the multifunction button on any earbud to pause the music and then, short press the multifunction button on any earbud to play the music again. Previous song: When music is playing, double press the left earbud to previous song. Next song: When music is playing, double press the right earbud to next song. Auto play: If music is playing before a phone call, music should start automatically after hanging up. Under mono mode, it is the same operation as in dual mode. Features 19 SPECIFICATIONS Bluetooth version Bluetooth Chipset Connection distance (open space without obstacles) Earbuds battery capacity Earbuds charging time Play time (on one charge) Case battery capacity Case charging time Charging input port Battery level indicator V5.0 Airoha AB1536U 10-15m 40mAh 1 hour 4-6 hours 400mAh 3-3.5 hours Type-C USB LED display 20 Specifications TROUBLESHOOTING If your bluetooth earbuds can not be paired with your phone, try the following steps: Please make sure the earbuds are fully charged; Please make sure the earbuds are powered on; Please make sure that earbuds are currently not paired with other active devices; Please make make sure the device Bluetooth function is enabled, and bluetooth function is ON; Please make sure that distance, between the earbuds and Bluetooth device, is less than 10m. Troubleshooting 21 If above steps were not able to help resolve your issue, please try to restore default factory settings: Make sure the earbuds are in power off state, long press the right/left earbuds for 5-10 seconds until the white light starts flashing for 1 second and will power off automatically. Power on the earbuds again, after 2 seconds double press the multifunction key of both earbuds and they will pair together. they will pair together, the LED light of left earbud will be flashing white. Then power off the earbuds again, put them back into charging case. After restoring the factory default settings, please connect the Bluetooth devices again cording to the pairing methods above. When the earbuds do not work, try to reset them: Long press and hold the multifunction button on both earbuds and put them into the charging case, then release the multifunction button. 22 Troubleshooting Questions? Contact us at support@tbi-pro.com +1 800 674 92 29 (Mon-Fri 8:00-20:00 GMT-6) www.TBI-STORE.com Designed by TBI Pro in Illinois. Made in China SAFETY AND HANDLING Handle AirPro earphones and case with care. They contain sensitive electronic components, including batteries, and can be damaged. Don't use damaged AirPro earphones or case as they may cause injury. Keep it away from high temperature and high humidity environment. Keep it away from WIFI and routers and other high-frequency transmitting devices. This will affect the signal reception of the unit and cause the sound to be broken and disconnected. Please use this product in the effective environment 50 ft (15 m), and there should be no physical blocking between the Bluetooth device and the headset. When charging the charging case, be sure to use a USB to AC adapter with DC 5 V power output to avoid malfunction or abnormal heat generation. Use only the supplied charging cable to charge the System. To avoid product damage do not use power supply with a voltage lower than 3V and higher than 5V. CHARGING THE CASE When charging the charging case, be sure to use a USB to AC adapter with DC 5V power output to avoid malfunction or abnormal heat generation. PAIRING You can leave earphones in the case while charging or take them out. CHARGING EARBUDS Put the earbuds into the charging case and close the top to charge the earbuds. STEP 1 Open the charging case and take out both earbuds. After you pair a Bluetooth device for the first time, your earbuds can pair automatically. STEP 2 Turn on Bluetooth search function on the device (mobile phone, laptop, etc.) and choose AirPro V5 for connection The device will show "CONNECTED" if successfully paired to earbuds. The earbuds are now ready to be used. MASTER/SLAVE MODE The left earbud is the master earbud as per factory default. 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Or Long press the MFB button 2 seconds, the blue LED will be blinking to indicate the device is on)If the Bluetooth earphone is ON, but still can not be found, please, restart your Mobile Phone and the Bluetooth Earphone and try again.For questions, requests, comments about our products, feel free to contact us:Via Email: support@tbi-pro.comVia Text Message (SMS): 800-674-9229Phone Call: 800-674-9229SKYPE: live:support_71608Facebook Page: Facebook.com/tbi-proYouTube Video Guides: youtube.com/tbitbi-store.comBluetooth Stereo HeadsetUser ManualPOWERPROCongratulations on purchasing the TBI PRO wireless earphone, it uses Bluetooth 5.0 echo elimination technology, provides superior sound quality, and east hands-free operation.Before operating this product, please read these instructions carefully.Mouth Piece/Mic/Audio InputMFB-KeyThe Volume+LED IndicatorThe Volume+Charging PortScan me to Email us:Email us: support@tbi-pro.comScan the QR codes with your mobile device to get in touch.Customer Care ServiceScan me to Text us:Text us: +1 800-674-9229For questions, concerns and requests about our products and services, contact our Customer Support Services:Customer Care ServiceYouTube Channels: youtube.com/tbi-pro.com/user-guide/headphonesProduct SetCharging Box Right Earbud Left EarbudEarbud TipsCharging CableSpecificationNote:A. When the Bluetooth Earphone is in pairing mode, it must connect within 2 minutes, else, the Earphone will turn OFF automatically after 2 minutes.B. Put the headphones to the power box if the connection is not established Remove them from the power box to restart the headphones and reconnect.2. After connecting the Bluetooth Earphone to your mobile phone, there is always disconnection or noise.A. The Bluetooth Earphone power might be low. Please, charge the Earphone.B. There might be a barrier between the Earphone and your Mobile Phone or the phone is out of signal range. Also, do not cover up the Earphone with any object. To keep signal stable, always keep your Phone and the Earphone in a line of sight.3. The Bluetooth Earphone has been connected, but you can't listen to music.A. Mono Bluetooth Headset can not be used to enjoy music except you match it with Nokia Mobile Phone.B. Check your Bluetooth Settings to adjust the sound path to "Hands-Free" mode.C. 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We guarantee the purchaser of this product for one year if it is used in normal condition.For repair and services during guarantee period.Please, return product to:Product of TBI PRO ENGINEERINGWarningAvoid Extreme TemperatureAvoid Water and Moist EnvironmentDo not DisassembleUse ONLY the original charging cable provided with the device by the manufacturer. Also choose a USB port of a computer or a regular mobile phone charger that is compatible with the product specifications to avoid device damage: (5 V, 100 mA-1A) OR lesser than (100mAh-100A). Bluetooth Chip-SetRTK8763BFP v5.0Bluetooth Profiles SupportedA2DP/AVRCP/HFP/HSPAudio Format SBC, AACWireless Frequency Range2.402GHz - 2.483GHzOperation Range Class 2, up to 10 meters (33 feet)Audio Frequency Range20Hz - 20KHzDrive1mmMic4015 / -42dBBattery Capacity80mAh rechargeable polymerlithium batteryMusic Play TimeAbout 8-10 hoursTalk TimeAbout 8-10 hoursStandby Time250 hoursCharging TimeAbout 2 hoursCharging VoltageDC 5VFeaturesTBI Pro PowerPro ResetLED indicatorRed LED is on when ChargingBlue LED is on for one minuteThen off when fully charged1.Turn off the headphones by pressing theMFB for 3 seconds, the red LED will flashand you will hear "Power off"2.Press and hold the MFB (do not release)you will hear "Power on" then "Pairing mode"and first "Beep Beep Beep" mean resettingthe device to the factory mode. The second"Beep Beep Beep" indicates that the deviceclears the pairing configuration information.Tips: You would Reset the setting by holdingthe both PowerPro earphones at the sametime to make the factory default.

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