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either LOAD DELTA FILE or LOAD DEFAULT DELTA FILE. What should I do? Tip 1 of 2 If the handset is not responding normally, you may need to reset your telephone system. Complete the following steps to reset the telephone system:Step 1: Disconnect the power to the telephone base.Step 2: Disconnect the handset battery.Step 3: Wait a few minutes and then reconnect the power to the telephone base.Step 4: Reconnect the handset batteryStep 5: Wait about one minute for the handset to re-establish a link with the telephone base and then test the phone again. Tip 3 of 2 If the telephone continues to operate abnormally, then you may need to replace it. Please contact our Consumer Sales and Service Center for further assistance, (800) 222-3111. In Canada, call (866) 288-4268. How to record an announcement remotely on my answering machine? To record you announcement remotely: You can access the answering system remotely by dialing your home telephone number from any touch-tone telephone. A two-digit security code is required to access the answering system remotely from any touch-tone telephone. The preset code is 19. You can use this preset code, or set your own. Step 1: Dial your telephone number from any touch-tone telephone. Step 2: When the system plays your announcement, enter the two-digit security code. Step 3: Enter *7 to Record a new announcement. Step 4: After you finished recording, hang up or press 8 to end the call. How to save a call to block list? To save a call to block list: 1. When a handset is in idle mode, press CID to view the caller ID log in reverse chronological order starting with the most recent call. -OR- You can also review the caller ID log by pressing MENU/SELECT in idle mode, then press ▲ or ▼ to scroll to Caller ID log. Press MENU/SELECT twice to select Review. 2. Press ▲ or ▼ to scroll through the list. The handset beeps twice when you reach the beginning or end of the caller ID log. 3. When the desired entry appears, press MENU/SELECT . 4. Press ▲ or ▼ to highlight To Block list, and then press MENU/SELECT . The screen displays Enter number. 5. Use the dialing keys to edit the number, if necessary. Press ▲ or ▼ to move the cursor to the left or right. -Press MUTE/DELETE on the handset to backspace and erase a digit. -Press and hold MUTE/DELETE on the handset to erase the entire entry. -Press and hold REDIAL/PAUSE to insert a dialing pause (a P appears). 7. Press MENU/SELECT . The handset displays Enter name. 8. Use the dialing keys to edit the name. -Press ▲ or ▼ to move the cursor to the left or right. -Press 0 to add a space. -Press MUTE/DELETE on the handset to erase a character. -Press and hold MUTE/DELETE on the handset to erase all characters. -Press TONE* to change the next letter to upper or lower case. 9.Press MENU/SELECT to confirm. You hear a confirmation tone. How to check blocked call? Review block list: 1. Press MENU/SELECT to enter the main menu when handset is not in use. 2. Press ▲ or ▼ to scroll to Smart call blk, then press MENU/SELECT. 3. Press ▲ or ▼ to scroll to Block list, and then press MENU/SELECT. 4. Press MENU/SELECT to choose Review. 5. Press ▲ or ▼ to browse through the block entries.